

Basic professional fees

Professional consultation with licensed personnel, which may include but is not limited to, the initial consultation/arrangement meeting, expert advice on options to meet your needs, including essential services relating to disposition, drafting notices, planning scheduling of services, advising regarding possible government benefits, all functions of office staff, preparation for visiting hours and funeral/memorial services and a post service meeting. A Basic professional fee is payable whenever we provide services to you.

Co-ordinating rites and ceremonies Co-ordination of all rites and ceremonies, before, during and after they have been provided, including services and supplies provided by us, as well as those provided by third party suppliers, such as clergy, cemeteries, crematorium, coroner, flowers and death notices.

Documentation – permits, forms, funeral stationary, etc.

Completion and filing of all documents necessary to carry out the services and supplies requested, including, but not limited to, death registration, burial permit, coroner's certificate for cremation, documentation necessary to ship the body out of the country. As part of this service, we will provide you with 10 proof of death certificates; such certificates are usually accepted for most estate settlement purposes, but sometimes a provincial Death Certificate will be necessary and is available from the Office of the Registrar General.

Funeral Stationary includes register book, acknowledgement cards, pallbearer cards, thank you cards for clergy, funeral notice cards and donation cards

Transport remains – initial or additional (within 30 km; additional fees apply beyond 30km,) Transportation of the remains from one place to another, for example the hospital to the business, or the business to the cemetery or crematorium, a charge applies for each transportation request . This service is provided on a 24 hour basis and includes all necessary specialized equipment and where necessary the services of two staff people

An additional charge of \$1.80 / km one way will apply above initial 30 km.

Using an unmarked van

Using a funeral coach or hearse

*This fee does not include the vehicle charge tied to this service.

Basic preparation of remains (requires Facilities for preparation/embalming/shelter)

The preparation of the body for placement into the casket, including the general handling of the body and necessary sanitary precautions including bathing, dressing and the setting of facial features for identification or viewing without embalming.

Embalming of remains (requires basic preparation of remains)

Embalming is the process of replacing blood and bodily fluids with chemical preservatives. It is a process of sanitation, restoration and temporary preservation. Embalming is not legally required, but may be recommended to preserve the body between the time of death and the visitation or disposition of the deceased. Our professional funeral directors will make a recommendation based on the condition of the body and expected service needs.

Facilities for preparation/embalming/shelter

Facilities used to prepare, embalm and/or shelter the body; this charge applies whenever the body is in our facility for any purpose

***Unless otherwise identified, all applicable taxes will be added to the prices indicated

Staff services for visitation

Staff to coordinate and oversee the visitation (informal gathering) for a period up to 4 hours.

Facilities for visitation (requires Staff services for visitation)

Designated facilities used for visitation for a period up to 4 hours. Includes our general and common areas, furnishings, equipment, parking lot, washrooms, coffee lounge, heating, lighting and maintenance.

Staff services for ceremony – onsite / offsite

Staff to coordinate and oversee the ceremony or memorial service for up to 2 hours.

Facilities for ceremony (requires Staff services for ceremony)

Designated facilities used for the ceremony or memorial service for up to 2 hours. Includes our general and common areas, furnishings, equipment, parking lot, washrooms, coffee lounge, heating, lighting and maintenance.

Funeral Coach (Hearse) : This specialized vehicle is used to transport the deceased from the funeral home to the cemetery or crematorium, or from the funeral home to the church or other location of the funeral and to the cemetery or crematorium.

Initial Transfer Vehicle : The use of this vehicle includes the transportation of the deceased from the place of death to the funeral home .

Subsequent Transfer Vehicle : The use of this vehicle includes the transportation of the deceased from our facility to the cemetery and/or crematorium when the use of the Funeral Coach is not included.

Clergy / Lead Vehicle : The use of the car may include any or all of the following, transportation of clergy to the Funeral Home or other location for Funeral or Memorial services, transportation of clergy to cemetery or crematorium, leading of the funeral procession to cemetery, delivery of cremated remains to cemetery, transporting pall bearers or family members to cemetery

General Duty Vehicle : This vehicle is used by our staff in making arrangements for the procurement and registration of necessary documents or any other trips in conjunction with services performed by us, ie. delivery of flowers to a church or other location as instructed by the family. This is a flat rate charge for all services performed.

Additional mileage – mileage travelled beyond 30 km from the business will be charged one way only (this is a rate per kilometre)

Tied Sales

If embalming is purchased, use of facilities for preparation/embalming/shelter must also be purchased

If use of facilities, equipment or vehicles is purchased, Staff services must also be purchased

If Funeral services are purchased, Professional and staff services must also be purchased

Other Available Services and Equipment

Reception facilities

Use of facilities for a reception following the ceremony or memorial service, which includes the set up of the facilities, the use of the facilities and amenities and staff **\$150**

Catering services – Available upon request , prices vary depending on food required

Equipment for visitation or services at a remote location

Deliver, set up and use of equipment necessary for visitation at a location other than the funeral establishment or church, includes audio, stands, lecterns, furnishings as needed, where our staff is not required **\$150**

Limousine service – Available upon request

Refundable Deposit for Cremated Remains

When human remains are to be cremated, a refundable deposit will be required to be paid. If the cremated remains are not claimed within one year of the cremation, the deposit may be used to inter the cremated remains in common ground. If the cremated remains are claimed before they are interred, the deposit will be refunded **\$350**

Removal of pacemaker or implant

The removal of a pacemaker or implant will be carried out by a licensed professional **\$50**

Professional restorative procedures – Additional Preparation

In some circumstances, additional restorative efforts beyond those captured in the standard embalming procedure are necessary to enhance the appearance of the deceased. In such cases, the funeral director will discuss the available options and their cost. Professional restorative procedures will be charged per hour.

Scattering of cremated remains

We will scatter cremated remains in accordance with Ontario and municipal laws and by-laws on land. Fees for scattering from a plan or boat will be in addition to this charge and will be discussed upon request.

Spring Interments – Arranging for and attending Interment of the deceased or cremated remains includes staff and vehicles for spring interments **\$200**

Ship Out Services Charge

If remains are being shipped to another location, we will arrange for transport and all necessary paperwork. Minimum Cost for services **\$2000**, plus all shipping costs.

Hairdressing

A professional hairdresser will be secured for styling, etc. **\$30**

Visual Equipment

LCD monitor, projector as available to display memorial video as needed **\$75**

Environmental Service Surcharge

A charge for biohazard materials and disposal costs will be made in some circumstances: our professional staff will discuss this issue with you

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Disbursements

Disbursements are items arranged for and possibly paid for on your behalf by us. You are expected to pay for these items at the time the contract is entered into. The following are some items that are often identified as disbursements.

Cemetery Fees – Grave opening and closing charges vary depending on cemetery

Cremation Fee from Elmwood Crematorium is \$535 (taxes included)

Coroner's fee – this is a fee charged by the coroner for issuing a certificate that allows cremation to take place. The fee is set by the Chief Coroner for Ontario.

Clergy honorarium – this is an amount paid to the clergy for their services. In some cases the amount is set by the clergy, in others it is an amount to be determined by you.

Newspaper or radio notices – these are charges for death notices placed in newspapers or radio or other media outlets. Prices vary depending on the newspaper

Municipal death registration fee – this is a fee charged by the local municipality to register the death. The fee is set by the municipality and may vary

Organist and Soloists fees (approximately \$100)

Church Stipend ranges from \$25 - \$100 depending on church

Charges incurred at other funeral homes

Winter Vault Fees – vary depending on cemetery

Note : This list is not all inclusive and many of these expenses are not relevant to every funeral.

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Payment, Financing and Funding

We are proud to offer various payment, funding and financing options to our clients.

Payment

Unless otherwise specified, payment is due within 30 days of signing the contract. Payment may be made by cash, cheque, certified cheque or bank draft. Payment plans are also available to meet most budgets. Amounts outstanding after that date will bear interest at the rate of 18 % per annum, calculated daily and compounded monthly, from the Due Date until paid in full. There will be a charge of \$25.00 for any non-sufficient funds (NSF) cheques returned by the bank. Any costs of collection shall be the responsibility of the Purchaser.

Financing

Our payment plans give you the option of making payments over time. We offer a competitive financing program, administration fees and interest rates. We will be happy to discuss any payment plan that makes sense for you at the time of need.

Funding

For your convenience, we offer two funding options when prepaying services or supplies. When prepaying, you pay for the services and supplies today and the money will be used to pay for the services and supplies when they are delivered at the time of death.

Trust: You may pay the money directly to us and we will place it in trust, where it will accrue interest until the contract is fulfilled (when the services and supplies are delivered) or the contract is cancelled.

Insurance: You may purchase an insurance contract where the proceeds of the insurance contract will be used to pay for the services or supplies at the time they are delivered or the contract is cancelled.

Other Funding : In some cases you may be entitled to benefits through such organizations as the Last Post Fund or Social Services. It is your responsibility to seek out these funding mechanisms however, we will direct and assist you in contacting the proper people to determine if your circumstances meet the criteria to receive such funding.

Proudly Affiliated with the Following Providers

**Lavender Furniture, 302 Main Street, Wellington, Ontario K0K 3L0
Elmwood Crematorium, 412 River Road, Corbyville, Ontario K0K 1V0**